RocketRAID Series Data RAID Set Up Guide

Products:

- RocketRAID 3740A and 840A
- RocketRAID 2760A
- RocketRAID 2740 and 2744
- RocketRAID 2722, 2721 and 2711

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Overview

This installation guide provides step and step instructions on how to configure the RocketRAID mini-SAS 6G storage to support a Data RAID. This guide also provides troubleshooting tips when problems occur.

Part 1. What is a Data RAID?

A Data RAID is setting up a RAID array (0, 1, 5, 6, 10,50 or JBOD) on the RocketRAID mini-SAS 6G series controller.

RAID arrays offers advantages of performance and protection with redundancy.

RAID Basics?

RAID stands for Redundant Array of Independent Drives. This means taking multiple matching drives and arranging them together to achieve large storage space, speed, data protection, or any combination of the three. The RocketRAID mini-SAS 6G series controller supports the following RAID types:

RAID 0 "Stripe"

Speed: Data is alternated across two or more drives to gain speed by essentially distributing the workload.

Protection: No built-in protection.

Capacity: Usable space is the combined capacity of all the drives.

RAID 5 "Stripe & Protection"

Speed: Data is striped like in a RAID 0, so significant speed gains are seen.

Protection: Utilizes mathematical parity to achieve data protection while taking up a minimum of space. One drive can fail and all data will still be accessible.

Capacity: All but one drive worth of capacity is usable. Minimum three drives are needed to create a RAID 5 array. In a three drive RAID 5 array, there is two drives worth of usable space.

RAID 6 "Enhanced RAID5"

Speed: Data is striped like in a RAID 0, so significant speed gains are seen.

Protection: Utilizes mathematical parity to achieve data protection while taking up a minimum of space. Two drives can fail and all data will still be accessible.

Capacity: All but two drives worth of capacity is usable. Minimum four drives are needed to create a RAID 6 array. In a four drives RAID 6 array, there is two drives worth of usable space.

Combined RAIDs: RAID 10/50

Speed: Combines multiple RAID 1 or RAID 5 sets by using RAID 0 "Striping" to gain speed.

Protection: There are two RAID 1 or 5 "Mirrored" sets used in order to tolerate 1-2 drives failing depending on which drives they are.

Capacity: For RAID 10 its usable space is half of the combined capacity of all the drives used, while for RAID 50 its usable space is each RAID5 capacity*RAID5 number.

RAID 1 "Mirror"

Speed: No speed benefits gained. Protection: One drive can fail and all data will still be accessible.

Capacity: One drive worth of usable space out of the two total drives used.

JBOD (Independent Drive Modes)

Speed: No significant speed gains. ☑

Protection: No built-in data protection.

Capacity: In JBOD mode, the capacities are combined. When set up as independent drives, each drive presents its stated capacity for use.

Part 2. Pre-Requisite for Data RAID Configuration

The RocketRAID mini-SAS 6Gb/s series controller support Data RAID configurations include RAID 0, 1, 5, 10 arrays. This document will include the installations steps to configure and setup your hardware to support Data RAID arrays.

The hardware and software pre-requests are listed below:

- RocketRAID mini-SAS 6Gb/s series HBA
- RocketRAID mini-SAS 6Gb/s for Mac drivers
- Mac Pro system 2006 to Present
- RocketStor 6414S, RocketStor 6418S, NA381TB, NA333TB, NA211TB-LD, NA211TB
- Enterprise/NAS level disk drives (Drive Compatibility List)
- Mac OS X 10.6.x and above

System Requirements

Mac Pro Hardware: Intel-based Mac with an available PCIe 2.0 or 1.0 slot capable of supporting an x8 (8-lane) length PCIe card. For optimal performance, use a PCIe 2.0 slot running at x8 speeds or greater.

Slot recommendations for the RocketRAID mini-SAS 6G series controller.

Operating System: Mac OS X 10.6.x

Before, installing the RocketRAID mini-SAS 6G series controller make sure the computer is turned off and unplugged from its power source. Take appropriate electrostatic discharge precautions:

Your computer is a static-sensitive device. It is susceptible to invisible damage if not protected during installation.

We recommend proper grounding by using a grounding strap. Make sure to work in a clean and static-free area, and avoid wearing clothing that retains static charges.

Part 3. Hardware Installation and Verification

Before installing the RocketRAID mini-SAS 6G series controller

- Make sure computer is turned off and unplugged from its power source.
- Take appropriate electrostatic discharge precaution.
- Remove the PCIe slot cover.
- Gently insert the RocketRAID mini-SAS 6G series controller into the PCIe slot and secure the bracket to the computer chassis according to your chassis specifications.
- After installing the RocketRAID mini-SAS 6G series controller, restart your computer. After your computer has started, insert the Driver & Software Installation Disc to install the necessary drivers for your computer's operating system.

Hardware Verification

Verifying the RocketRAID mini-SAS 6G series controller is installed into the Mac Pro system:

Step 1: Click on About this Mac

Step 2: Click on More Info

Step 3: Click on System Report

Step 4: Click on PCI Cards

Step 5: The RocketRAID mini-SAS 6G series controller will be identified as RAID Controller.

Step 6: Verify the RocketRAID mini-SAS 6G HBA is detected and no drivers are installed.

In Mac OS X 10. x ,the Driver Installed will be "No".

Once you have verified that the RocketRAID mini-SAS 6G series controller is detected you can proceed to the Driver and Software Installation. The following screenshot is an example of RR2760 HBA

• • •		Ma	ic Pro			
▼Hardware	Card		~	Туре	Driver Installed	Slot
ATA	ATI Radeon HD 5770			Display Controller	Yes	Slot-1
Audio	pci1103,2760			RAID Controller	No	Slot-3@6,0,0
Bluetooth	pci1103,2760			RAID Controller	No	Slot-3@7,0,0
Camera	pci1103,2760			RAID Controller	No	Slot-3@8,0,0
Card Reader						
Diagnostics						
Disc Burning						
Ethernet Cards			0			
Fibre Channel	pci1103,2760:					
FireWire	Turney	RAID Controller				
Graphics/Displays	Type: Driver Installed:	No				
Hardware RAID	MSI:	No				
Memory	Bus:	PCI				
NVMExpress	Slot:	Slot-3@6,0,0				
PCI	Vendor ID: Device ID:	0x1103 0x2760				
Parallel SCSI	Subsystem Vendor ID:					
Power	Subsystem ID:	0x0000				
Printers	Revision ID:	0x0003				
SAS	Link Width:	x8				
SATA/SATA Express	Link Speed:	5.0 GT/s				
SPI						
Storage						

Troubleshooting Tip: If the RocketRAID mini-SAS 6G series controller is not detected

please try the following troubleshooting tips.

- **Step 1.** Shut down the Mac Pro system then remove and insert the RocketRAID mini-SAS 6G series controller then follow the steps from Hardware Verification.
- **Step 2.** If Step 1 fails, then insert the RocketRAID mini-SAS 6G series controller into a different PCIe slot.
- **Step 3.** If Step 2 fails, try the RocketRAID mini-SAS 6G series controller in another Mac Pro system.

Part 4. Driver and Software Installation

The RocketRAID mini-SAS 6G series controller comes with a disc containing the drivers and software for Mac Pro system. For the latest drivers and software visit the product page for the RocketRAID mini-SAS 6G series controller on

http://www.hptmac.com/

Mac OS X 10. x

Once you have installed the RocketRAID mini-SAS 6G series controller and booted into your Mac, follow these instructions to install the drivers and the RocketRAID mini-SAS 6G series controller software:

- **1.** Download the Mac software package from the product page.
- **2.** Double-click on the file to mount the image containing the Mac OS X software and drivers.
- **3.** Double-click on the installer package to start the installation process.
- **4.** Follow the on-screen steps to complete the installation process and you will be prompted to restart your computer.

Verify Software Installation

- Step 1. Click on About this Mac
- Step 2. Click on More Info
- **Step 3.** Click on System Report
- Step 4. Click on PCI Cards
- **Step 5.** The RocketRAID mini-SAS 6G series controller will be identified as PCI RAID Controller.
- **Step 6.** Verify the RocketRAID mini-SAS 6G HBA is detected and Driver Installed is "Yes".

• • •		Mac Pro	D			
Hardware	Card		^	Туре	Driver Installed	Slot
ATA	ATI Radeon HD 5770			Display Controller	Yes	Slot-1
Audio	pci1103,2760			RAID Controller	Yes	Slot-3@6,0,0
Bluetooth	pci1103,2760			RAID Controller	Yes	Slot-3@7,0,0
Camera	pci1103,2760			RAID Controller	Yes	Slot-3@8,0,
Card Reader	point00,2700				100	0.01 000,0,
Diagnostics						
Disc Burning						
Ethernet Cards			0			
Fibre Channel	pci1103,2760:					
FireWire	Type:	RAID Controller				
Graphics/Displays	Driver Installed:	Yes				
Hardware RAID	MSI:	Yes				
Memory	Bus:	PCI				
NVMExpress	Slot: Vendor ID:	Slot-3@6,0,0 0x1103				
PCI	Device ID:	0x2760				
Parallel SCSI	Subsystem Vendor ID:					
Power	Subsystem ID:	0x0000				
Printers	Revision ID: Link Width:	0x0003 x8				
SAS	Link Width: Link Speed:	x8 5.0 GT/s				
SATA/SATA Express	Link opeed.	5.0 0 1/3				
SPI						
Storage						
Thunderbolt						
USB						
Network						

For Mac 10.x the driver and WebGUI are in one package so once Driver Installed is verified as "Yes", the WebGUI will also need to be installed. You can just start the browser to log in WebGUI.

Troubleshooting Tip: If the after installing the software package and the Driver Installed is still "No", please try the following troubleshooting tips.

- **Step 1.** Confirm that you have the RocketRAID mini-SAS 6G series controller software package and not another HighPoint RocketRAID series controller that support Mac OS X.
- **Step 2.** Run the uninstall script, reboot the Mac Pro system and reinstall the RocketRAID mini-SAS 6G series controller software once more.

Part 5. Ready to Experience RAID Management WebGUI

Log into the WebGUI by entering opening a browser and entering the following URL: <u>https://localhost:7402</u>

Troubleshooting Tip: If you are not able to login to the URL, please check previous troubleshooting steps to verify that the driver is install and that the RocketRAID mini-SAS 6G series controller is detected.

Note: make sure to use the latest S/W package from website.

Controller(1): 276x ᅌ					High	hPoint Technologies, I
Global View	Physical	Logical	Setting Event	SHI Reco	over Logout	: Help
Create Array			Logical Dev	ice Informatio	n	
Spare Pool	Name	Type Cap	acity BlockSize	SectorSize	OS Name	Status
Logical Device						
Rescan			Physical Dev	vice Information	on	

Creating a Data RAID

Once you have logged into the web GUI you are ready to create a Data RAID. You will see all of the hard drives attached to the RocketRAID mini-SAS 6G series controller.

Step 1. Examine available hard drives attached to the RocketRAID mini-SAS 6G series controller for Data RAID configuration.

Global View	Physical	Logical	Setting Event	SHI Reco	ver Logout	Help
Create Array			Logical De	vice Informatio	n	
Spare Pool	Name	Туре Сара	acity BlockSize	SectorSize	OS Name	Status
Logical Device						
Create Array			Logical De	vice Informatio	n	
Spare Pool	Name	Туре Сара	acity BlockSize	SectorSize	OS Name	Status
Logical Device						
Rescan			Physical De	vice Informatio	n	
Beeper Mute	Location	n Model			Capacity	Max Free
	1/9	OCZ-VERT	EX2-OCZ-2FYZO042MEC	BGQK2	59.92 GB	59.92 GB
	1/10	OCZ-SOLII	D3-OCZ-WDAZQ2QHQ77	Y079U	59.92 GB	59.92 GB
	1/11	OCZ-SOLI	D3-OCZ-U7N46S912125	381E	59.92 GB	59.92 GB
	1/12	OCZ-SOLI	D3-OCZ-RYB5182H37FV	/8T9A	59.92 GB	59.92 GB
	1/13	Samsung S	SSD 840 EVO 250GB-S1	DBNSADB84985R	249.98 GB	249.98 GB
	1/14	KINGSTON	SSDNOW 30GB-30PM1	00RM83Z	29.93 GB	29.93 GB
	1/15	Samsung S	SSD 850 PRO 256GB-S1	SWNSAFB01508H	255.95 GB	255.95 GB
	= 1/16	C300-CTE	DDAC256MAG-0000000	011020301B372	255.95 GB	255.95 GB

Step 2. Select the type of Data RAID you want to create RAID levels (0,1,5,6,10,50 and JBOD) are supported.

Global View	Physical Logical	Setting	Event	SHI	Recover	Logout	Help
Create Array			Creat	te Array			
Spare Pool	Array Type:	JBOD(Volume) ✓ RAID 0					
Logical Device	Constant Constants	RAID 1					
Rescan	Array Name:	RAID 5 RAID 1/0					
Beeper Mute	Initialization Method:	RAID 5/0	1				
Deeper mate	Cache Policy:	Write Back	0				
	Block Size:	64K	0				
	Number of RAID5 member disks:	3	0				
		Select All	Location	Model		Capacity	Max Free
		0	1/9	OCZ-VERTE		59.92 GB	59.92 GB
			= 1/10	OCZ-SOLID	3-0CZ-	59.92 GB	59.92 GB
			1/11	U7N465912	125881E	59.92 GB	59.92 GB
	Available Disks:		1/12	OCZ-SOLID RYB5182H3	3-0CZ- 87FW8T9A	59.92 GB	59.92 GB
	Available Disks.		I/13		SD 840 EVO B84985R	249.98 GB	249.98 GB
			1/14	30GB-30PM	100RM83Z	29.93 GB	29.93 GB
			1/15		SD 850 PRO	255.95 GB	255.95 GB
			1/16	C300-CTFD	DAC256MAG- 1020301B37	255.95 GB	255.95 GB
	Capacity: (According to						
	the max free space on the selected disks)	Maximum	(MB)				

Step 3. Select the hard drives attached to the RocketRAID mini-SAS 6G series controller and click the **Create** button.

Global View	Physical Logical	Setting	Event	SHI	Recover	Logout	Help
Create Array			Creat	te Array			
Spare Pool			_				
	Array Type:	RAID 0	0				
ogical Device	Array Name:	Default					
Rescan	Initialization Method:	Keep Old Data	٥				
Beeper Mute	Cache Policy:	Write Back	٢				
	Block Size:	64K	\$				
	Number of RAID5 member disks:	3	٥				
		Select All	Location	Model		Capacity	Max Free
			= 1/9		EC8COK2	59.92 GB	29.99 GB
			= 1/10	OCZ-SOLID	3-OCZ- Q77Y079U	59.92 GB	29.99 GB
			= 1/11	OCZ-SOLID	3-0CZ-	59.92 GB	29.99 GB
	Available Disks:		1/12	OCZ-SOLID RYB5182H3	3-OCZ- 7FW8T9A	59.92 GB	29.99 GB
			1/13	Samsung SS 250GB- S1DBNSADE		249.98 GB	220.04 GB
			1/15	Samsung SS 256GB- S1SWNSAFE		255.95 GB	226.02 GB
			1/16	C300-CTFDI 000000001	DAC256MAG- 1020301B37	255.95 GB	226.02 GB
	Capacity: (According to						
	the max free space on the selected disks)	Maximum	(MB)				

Step 4. Confirmation that the Data RAID is created.

Global View	Physical	Logical	Setting	Event	SHI	Recover	Logout	Help
Create Array			Lo	gical Dev	vice Info	rmation		
Spare Pool	Name	Туре	Capacity		SectorSize		Status	
ogical Device	V RAID_0	0 RAID 0	239.44 GB	64k		HPT DISK 3_0	Normal	Maintenance
lescan								
Seeper Mute			Phy	sical De	vice Info	ormation		
	Location	Model					Capacity	Max Free
	1/9	OCZ-VERT	EX2-OCZ-2F	YZO042MEC	BGQK2		59.92 GB	29.99 GB
	1/10	OCZ-SOLI	D3-OCZ-WD	AZQ2QHQ77	Y079U		59.92 GB	29.99 GB
	1/11	OCZ-SOLI	D3-OCZ-U7N	4659121258	381E		59.92 GB	29.99 GB
	1/12	OCZ-SOLI	D3-OCZ-RYE	5182H37FW	/8T9A		59.92 GB	29.99 GB
	1/13	Samsung	SSD 840 EV	0 250GB-S1	DBNSADB849	985R	249.98 GB	220.04 GE
	1/14	KINGSTO	N SSDNOW 3	OGB-30PM1	00RM83Z		29.93 GB	0.00 GB
	1/15	Samsung	SSD 850 PR	0 256GB-S1	SWNSAFB01	508H	255.95 GB	226.02 GE
	1/16	C300-CTE	DDAC256MA	6-0000000	011020301B	372	255.95 GB	226.02 GE

Global View Physical Log	gical Setting	Event	SHI	Recove	r Logout	t Help
Create Array	Log	ical Devi	ice Infor	mation		
Spare POOI	Type Capacity RAID 0 239.44 GB	BlockSize 5	SectorSize	OS Name HPT DISK 3	Status _0 Normal	Maintenance
Rescan		D	isk Utility			
Beeper Mu				0		
	First	Aid Partition	Erase Mo	ount Info		
Internal WDC WD2002FAE 10.8 10.11.x	Era sto	sing "HPT DISH	SK 3_0 Media K 3_0 Media" w a name, choos	ia"? vill destroy of		
▼ 📃 WDC WD2002FAE □ 10.8	Era stoi forr	sing "HPT DISH red on it. Enter mat. RocketRAID	SK 3_0 Media" w a name, choos mini-SAS 60 nded (Journa tion Map	ia"? vill destroy of se a partition G		
 WDC WD2002FAE 10.8 10.11.x new 10.10 External HPT DISK 3_0 Media	Era sto forr Name: Format: Scheme	sing "HPT DISH red on it. Enter mat. RocketRAID OS X Exten	SK 3_0 Media" w a name, choos mini-SAS 60 nded (Journa tion Map	ia"? vill destroy of se a partition G led) Cancel	map and	239.44 68
 WDC WD2002FAE 10.8 10.11.x new 10.10 	Era sto for Name: Format: Scheme	sing "HPT DISH red on it. Enter mat. RocketRAID OS X Exten	SK 3_0 Media" w a name, choos mini-SAS 60 nded (Journal tion Map	ia"? vill destroy of se a partition G led) Cancel SCSI Chill	map and	0
WDC WD2002FAE I 10.8 I 10.11.x I new I 10.10 External HPT DISK 3_0 Media	Era sto forr Name: Format: Scheme	sing "HPT DISF red on it. Enter mat. RocketRAID OS X Exten GUID Partit	SK 3_0 Media" w a name, choos mini-SAS 60 nded (Journa tion Map	ia"? vill destroy of se a partition G led) Cancel SCSI Chill	map and	

Step 5. Format the newly created partition.